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Telehealth for patients with interstitial lung diseases (ILD): results of an international survey of clinicians

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ABSTRACT

Introduction Clinicians and policymakers are promoting widespread use of home technology including spirometry to detect disease progression for patients with interstitial lung disease (ILD); the COVID-19 pandemic has accelerated this. Data collating clinicians' views on the potential utility of telehealth in ILD are limited.

Aim This survey investigated clinicians' opinions about contemporary methods and practices used to monitor disease progression in patients with ILD using telehealth.

Methods Clinicians were invited to participate in a cross-sectional survey (SurveyMonkey) of 13 questions designed by an expert panel. Telehealth was defined as home monitoring of symptoms and physiological parameters with regular automatic transmission of data from the patient's home to the clinician. Data are presented as percentages of respondents.

Results A total of 207 clinicians from 23 countries participated in the survey. A minority (81, 39%) reported using telehealth. 50% (n=41) of these respondents completed a further question about the effectiveness of telehealth. A majority of respondents (32, 70%) rated it to be quite or more effective than face-to-face visit. There were a greater number of respondents using telehealth from Europe (94, 45%) than Asia (51, 25%) and America (24%). Clinicians reported the most useful telehealth monitoring technologies as smartphone apps (59%) and wearable sensors (30%). Telehealth was most frequently used for monitoring disease progression (70%), quality of life (63%), medication use (63%) and reducing the need for in-person visits (63%). Clinicians most often monitored symptoms (93%), oxygen saturation (74%) and physical activity (72%). The equipment perceived to be most effective were spirometers (43%) and pulse oximeters (33%). The primary barriers to clinicians' participation in telehealth were organisational structure (80%), technical challenges (63%) and lack of time and/or workload (63%). Clinicians considered patients' barriers to participation might include lack of awareness (76%), lack of knowledge using smartphones (60%) and lack of confidence in telehealth (56%).

Conclusion The ILD clinicians completing this survey who used telehealth to monitor patients (n=81) supported its' clinical utility. Our findings emphasise the need for robust research in telehealth as a mode for the delivery of cost-effective healthcare services in ILD and highlight the need to assess patients' perspectives to improve telehealth utility in patients with ILD.

Key messages

- We sought to have a better understanding of the current practices of interstitial lung disease (ILD) care, the extent of use and to gain understanding of the barriers from clinicians' perspectives that may limit the adaptation of telehealth for patients with ILD.
- Our findings show a minority of ILD clinicians currently use Telehealth, but almost all these clinicians endorsed telehealth, while identifying barriers to wider implementation. Our study emphasise the need for robust research in telehealth as a mode for the delivery of cost-effective healthcare services in ILD.
- The data from this study may help determine further research and policy needed to better use telehealth services.

INTRODUCTION

Interstitial lung disease (ILD) management has significantly changed during the COVID-19 pandemic and use of telehealth has increased.^{1 2} The British Lung Foundation and UK National Health Service recommended that patients with ILD be 'shielded' to prevent contracting COVID-19.³ COVID-19 impacted healthcare for patients with ILD by restricting access to diagnosis, disabling monitoring disease severity, progression and adverse effects from medication. The burden put on patients with ILD following COVID-19 is high, and there is an urgent need for a contemporary approach in ILD management.^{4 5} Telehealth may help overcome access barriers for patients with ILD and those unable to come to hospital in person due to lack of transportation.⁶ Development of home spirometry as a valid monitoring tool,⁷ drug monitoring and assessment of side effects,⁸ can support other services remotely such as local oxygen services, general practitioners and secondary care physicians, but using a combined approach with patient and care provider in tele link with specialist centre.^{1 8-10} Using a combined approach with



patient and care provider in tele link with specialist centre will be critical for success.^{1 6 11–13} Monitoring symptoms and physiological parameters using remote monitoring technology may allow early detection of exacerbation, which may reduce hospitalisation and decrease healthcare costs.^{1 11} Although most published studies have been in patients with chronic obstructive pulmonary disease (COPD),^{14–17} telehealth in ILD has also been explored. Studies have shown a great potential of remotely monitoring parameters, such as heart rate, respiratory rate, oxygen level, activities and lung function using home-based technologies and equipment.^{6 7 10 18–25} Results have been very promising not only for e-consultation, but also for monitoring and detecting disease progression and or exacerbation.^{1 25}

ILD is a heterogeneous group that encompasses approximately 200 different types of lung disease that may cause inflammation and/or scarring of the lung.^{26 27} Idiopathic pulmonary fibrosis (IPF) is specific type characterised by severe breathlessness and poor prognosis of unknown aetiology.^{27 28} Richeldi *et al*²⁹ are the only approved anti-fibrotic medications, which have been shown to slow IPF progression.³⁰ Thus, prediction of disease course and mortality is crucial for clinicians and patients. Patients with ILD, specifically those with IPF, may experience acute exacerbation or ‘flare’ that may cause severe distress and rapid disease progression.³¹ Additionally, the use of forced vital capacity (FVC) declines as a validated end point to identify significant treatment response in IPF necessitates large cohorts and lengthy longitudinal studies.³² Conversely, domiciliary and daily measures of symptoms and physiological parameters such as spirometry may reduce length of time, size and cost of clinical trials.^{7 33}

Although there is a growing body of research^{1 6 7 9–11 18–20 22 34–37} focusing mainly on feasibility and reliability of in-home spirometry, further data are limited on the prevalence and utility of telehealth to detect disease exacerbation and/or progression. Telehealth utility to remotely monitor symptoms and physiological parameters may allow prediction of disease progression in ILD. Previous studies^{1 11} have shown that in-home monitoring of FVC was predictive for disease progression. Furthermore, a Japanese study has shown that SpO₂ might predict disease prognosis.³⁸ Real-time continuous monitoring may also allow prediction of personal trajectory and improve future care.^{6 18}

In support of this, studies^{8 18} have shown the potential benefit in patients with ILD of monitoring quality-of-life, medication use and disease course.^{1 10 11} Telehealth was introduced as a remote solution to continue to provide necessary healthcare services and support patients with ILD. It was also expanded to provide real-time monitoring and to detect disease exacerbation and progression. Recently, Telehealth has been shown to be feasible and reliable, and one study specifically explored how telehealth successfully detected exacerbations before symptoms began.⁶ Despite these significant findings,

research understanding clinicians’ perceptions of telehealth in patients with ILD are limited.

Our goal was to conduct a global survey to understand from healthcare professionals, what approaches of ILD care are most appropriate for telehealth and simultaneously most beneficial to patients with ILD. We approached physicians and non-physicians to better understand variability in outcomes. We hope that this would help to understand physicians’ perspectives as well as perspectives of nurses and allied health professions towards telehealth useability, effectiveness and utility. All clinicians deliver healthcare services and provide care to patients including using technologies, for example, homes, doctor’s offices, clinics and hospitals. We sought to have a better understanding of the current practices of ILD care, the extent of use and to gain understanding of the barriers from clinicians’ perspectives that may limit the adaptation of telehealth for patients with ILD.

METHODS

This is a descriptive, cross-sectional survey of healthcare professionals who work with patients diagnosed with ILD throughout the world.

Study design

A 13-question web-based survey was developed by an expert panel from University College London and the University of Exeter comprised of consultant respiratory physicians, nurses and therapists. The survey was constructed using SurveyMonkey and the wording of questions, length and order were chosen carefully and divided into structured and unstructured questions. The survey consisted of multiple-choice and open questions, which are presented in online supplemental table S1. The survey content was piloted among a multidisciplinary team. The final version of the survey was approved by the research team after minor changes in accordance with the participants’ feedback and comments. Our objectives were to cover specific aspects of telehealth in ILD: Clinicians’ perspectives about the purpose, prevalence and variables monitored, type of equipment and technologies and barriers to adaption.

Clinicians were asked if Telehealth was used by their place of work to remotely monitor patients with ILD. Clinicians were also asked about the purpose of using telehealth at their place of work. To evaluate responders’ perceptions on Telehealth, they were also asked to rate, on a five-point Likert scale, how effective (not at all effective, not particularly effective, neither effective nor ineffective, quite effective, very effective) telehealth is compared with face-to-face care. Clinicians were asked regarding the type of equipment and technologies used at their centre to remotely monitor patients with ILD. Questions concerning barriers to both clinician and patient’s participation in telehealth were assessed. Two open-ended questions were asked on what would help clinicians to setup telehealth and if they have any further

comments and suggestions regarding using telehealth programmes.

Data collection

We approached global experts throughout the world between January 2021 and Jun 2021 via email communication, explaining the aim of the project and if the survey could be distributed to their network. Healthcare professionals were sought out via Twitter, Facebook, WhatsApp and LinkedIn using a weblink. The survey was a voluntary and anonymised service evaluation survey, which requires no ethical approval according to the Research Governance Framework (2005) and health Research Authority review.

Statistical analysis

We first met with the expert panel and discussed aspects of the project. Following this, we analysed the structured questionnaires. Each question's details were exported from SurveyMonkey to an Excel spreadsheet and reviewed. The extracted responses were analysed using descriptive statistics. The written qualitative data under each item were collected onto Nvivo software and reviewed. Following this, we grouped the comments and analysed them using thematic analysis and coding of responses. We analysed the collected data using SPSS software, V.25. We reported results as statistically significant if the $p \leq 0.05$. We used the χ^2 test to assess the association between clinicians' demographic characteristics with the use of telehealth. Geographical location was divided into seven continents (Europe, North America, Asia, Africa, South America, Antarctica and Australia).

Patient and public involvement

Patients or the public were not involved in our research.

RESULTS

A total of 207 respondents from 23 countries participated in this survey (table 1).

The majority of the respondents were in the age group 35–44 (67, 32%). Approximately one-third of the participants were consultant physicians (65, 31%) or equivalent, followed by respiratory therapists, physiotherapists

Table 1 Geographical location of healthcare providers (207)

Location	n (%)
Europe	94 (45.4)
Asia	51 (24.6)
North America	50 (24.2)
Africa	7 (3.4)
South America	3 (1.4)
Australasia	2 (0.9)

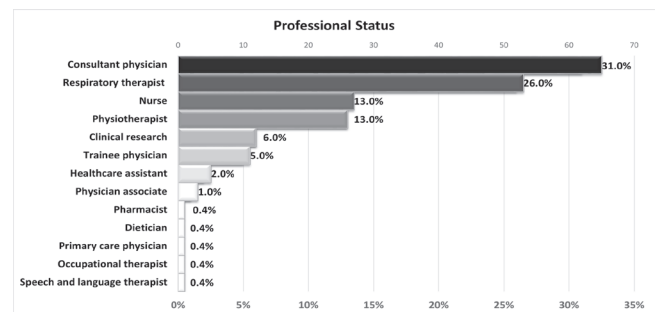


Figure 1 Professional status of the participants.

and nurses (figure 1). χ^2 showed no significant association between clinician's demographic characteristics and the use of telehealth (table 2).

81 (39%) of respondents reported telehealth use at their place of work to monitor patients with ILD. Of these 81, only 46 (56%) respondents answered the question regarding the effectiveness of telehealth compared with face-to-face monitoring. Of these, more than two-thirds were positive and responded, 'quite effective' (29, 63%) and 'very effective' (3, 7%). Only three (7%) of the clinicians responded that telehealth was 'not at all effective' (figure 2).

Responses to questions asking about the purpose of telehealth use are illustrated in figure 3. Of the 81 respondents with experience of telehealth 46 (57%) selected at least one answer for this question. The majority (32, 70%) reported using Telehealth to identify disease progression. The next most frequent measures were equally monitoring quality of life (29, 63%); monitoring use of medication including oxygen (29, 63%); and to avoid unnecessary in-person visits (29, 63%).

Of the 81 respondents with experience of telehealth, 46 (57%) answered this question on the equipment and technologies used to remotely monitor ILD, selecting all that applied. Of these 27 (59%) reported using a smartphone/tablet app and 14 (30%) reported using wearable sensors to monitor patients with ILD. The equipment perceived most effective were spirometers (20, 43%) and pulse oximeters (15, 33%) (figure 4).

The most frequently measured variables were symptoms (43, 93%), oxygen saturation (34, 74%) and physical activity (33, 72%). The least monitored variable reported was cough by audio detection (12, 26%) (figure 5).

Of the 207 respondents, 142 (69%) reported perceptions of barriers that prevented wider adoption of telehealth in healthcare of patients with ILD. There was agreement (113, 80%) that the most common barrier to telehealth use was lack of organisational structure. This barrier was followed by technical issues, lack of time and/or work overload (figure 6).

Of the 207, 142 (69%) reported their perspectives on what prevents patients from participating in telehealth (figure 7). Clinicians 'strongly agreed' (23, 16%) and 'agreed' (85, 60%) that lack of awareness was the leading barrier for wider patient participation in telehealth. This

**Table 2** Clinician's demographic characteristics and the use of telehealth

		Is telehealth (as defined above) used by your place of work to remotely monitor ILD patients?		P value	
		Yes	No		
What is your age group?	18–24	7 77.8%	2 22.2%	0.244	
	25–34	19 45.2%	23 54.8%		
	35–44	23 34.3%	44 65.7%		
	45–54	18 37.5%	30 62.5%		
	55–64	12 36.4%	21 63.6%		
	65+	1 20.0%	4 80.0%		
	Prefer not to say	1 33.3%	2 66.7%		
	Total	81 39.1%	126 60.9%		
What is your professional status?	Consultant physician	24 36.9%	41 63.1%	0.263	
	Trainee physician	2 18.2%	9 81.8%		
	Nurse	12 44.4%	15 55.6%		
	Physician associate	0 0.0%	3 100.0%		
	Speech and language therapist	0 0.0%	1 100.0%		
	Occupational therapist	1 100.0%	0 0.0%		
	Physiotherapist	12 46.2%	14 53.8%		
	Healthcare assistant	1 20.0%	4 80.0%		
	Primary care physician	0 0.0%	1 100.0%		
	Dietician	1 100.0%	0 0.0%		
	Clinical research	8 66.7%	4 33.3%		
	Respiratory therapist	20 37.7%	33 62.3%		
	Pharmacist	0 0.0%	1 100.0%		
	Total	81 39.1%	126 60.9%		

Continued

Table 2 Continued

		Is telehealth (as defined above) used by your place of work to remotely monitor ILD patients?		P value
		Yes	No	
In what country do you work?	Europe	41 43.6%	53 56.4%	0.332
	North America	16 32.0%	34 68.0%	
	South America	0 0.0%	3 100.0%	
	Australasia	0 0.0%	2 100.0%	
	Asia	22 43.1%	29 56.9%	
	Africa	2 28.6%	5 71.4%	
	Total	81 39.1%	126 60.9%	

ILD, interstitial lung disease.

was followed by the lack of knowledge of using smartphones and the lack of confidence in telehealth. The least frequently cited barriers were language barriers and privacy and confidentiality concerns/issues.

In addition to the main survey, and to explore other potential barriers, clinicians had the option of writing additional free-text comments or suggestions. These data were collected onto Nvivo software and analysed using thematic analysis. Almost one-third of the study respondents (142, 69%) expressed further requirements for funding, evidence, resources, support, time, training and education before widespread adoption of telehealth. We identified nine themes as follows: funding, training, resources, cost, education, administrative support, privacy, patients and confidentiality and evidence for efficacy and time (figure 8).

DISCUSSION

Prior to this study, clinicians' views about the utility of telehealth in ILD were not clear. In this global study, we explored clinician's perspectives regarding the use of

telehealth to help patients with ILD to receive healthcare services remotely. The focus of this survey was to understand clinicians' perspective on the potential of telehealth, the type of technologies and equipment that they felt most effective, the most frequently monitored variable and the purpose of monitoring in patients with ILD. We found that 39% of the surveyed clinicians throughout the world were currently using Telehealth to remotely monitor patients with ILD. The most used technologies, equipment and variables identified by clinicians were: (1) smartphone applications and wearables, (2) home-based spirometry and pulse oximeter with data transmission and (3) symptoms and oxygen saturation. The data from this study may help determine further research and policy needed to better use telehealth services.

In our survey, healthcare professionals could be divided into two groups; clinicians who used telehealth and those who do not. One group (81, 39%) reported using telehealth and believed it to be generally effective. This percentage is similar to other estimates obtained from clinicians where it was shown that 42% started using e-health in patients with ILD during COVID-19

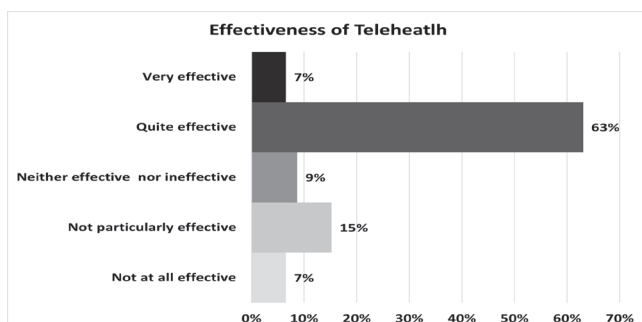


Figure 2 Clinician's opinion on effectiveness of telehealth.

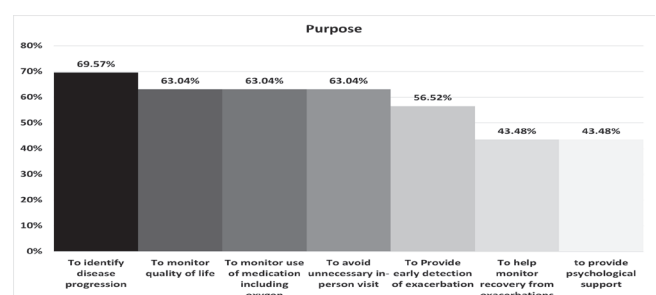


Figure 3 Purposes given for use of telehealth.

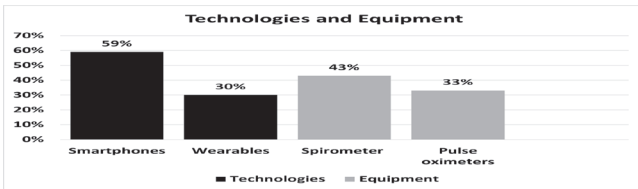


Figure 4 Technologies and equipment.

pandemic.³⁹ Our findings support the results of Nakshbandi *et al*³⁹ and show that most clinicians who use telehealth believe it to be quite effective in patients with ILD. Further support is seen in a physician-respondent survey by Walia *et al*.⁴⁰ The survey shows a significant shift towards telehealth training and that the quality of telehealth is similar to face-to-face visits.⁴⁰ However, our study varies from previous studies primarily in identifying the methods and practices that are most effective to detect deteriorations and/or exacerbations in patients with ILD using telehealth. Overall, clinicians with experience in use of telehealth view it as a helpful solution to provide care for patients with ILD. In particular, 70% of respondents reported using telehealth to identify disease progression. Previous studies^{1 11} reaffirmed that home-based monitoring facilitates prediction of disease progression. Russell *et al*⁷ suggested that the rate of change in FVC of home-based spirometry is predictive of disease progression as measured at hospital visits. Furthermore, Veit *et al*¹¹ found that measuring FVC using home-based spirometry predicts disease progression.

Sixty-three per cent (63%) reported using telehealth equally to monitor: quality of life; use of medication, including oxygen; and to avoid unnecessary in-person visits. A 24-week RCT by Moor *et al*¹⁸ investigating the potential benefit of telehealth monitoring programme reported that patients had better-tailored treatment decisions, and better insights into the effects of medication by seeing their monitored physiological parameters. Another study by Broos *et al*⁸ suggested using in-home monitoring to evaluate response to therapy. Interestingly, 57% reported using telehealth to provide early detection of exacerbation. A prior pilot study of 10 subjects by Moor *et al*⁶ demonstrated the potential of telehealth to detect exacerbation in patients with ILD 2 days earlier

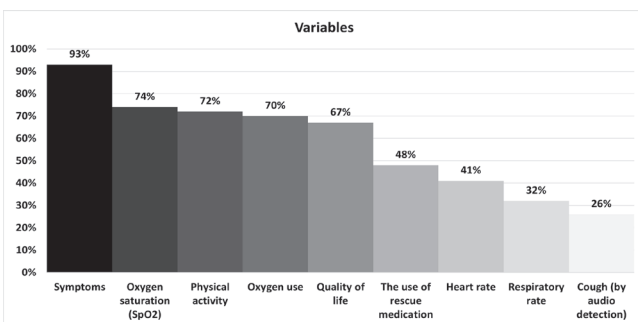


Figure 5 Variables used to monitor patients with ILD. ILD, interstitial lung disease.

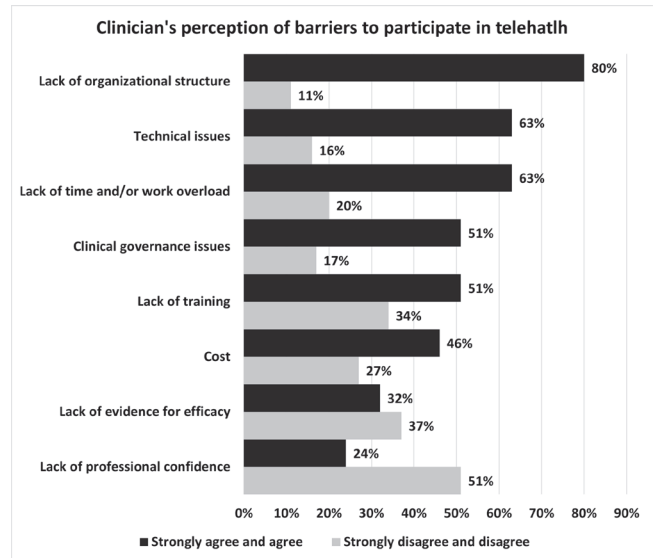


Figure 6 Clinicians' perception of barriers to adoption of telehealth.

than symptoms using home-based spirometry measurements. Finally, 43% reported using telehealth to provide psychological support. Aghdam *et al*¹² used the K-BILD questionnaire to evaluate health-related quality of life and found that the King's Brief Interstitial Lung Disease Questionnaire (K-BILD) psychological domain score was higher in the in-home monitoring patients. Interestingly, oxygen saturation and physical activity were highly reported to be monitored in patients with ILD. These two variables were investigated before and have shown promising results.⁴¹ We believe that telehealth may potentially provide a valuable way of supporting both physiological and psychological needs of patients with ILD.

Although most respondents believe telehealth in patients with ILD to be quite effective, they also

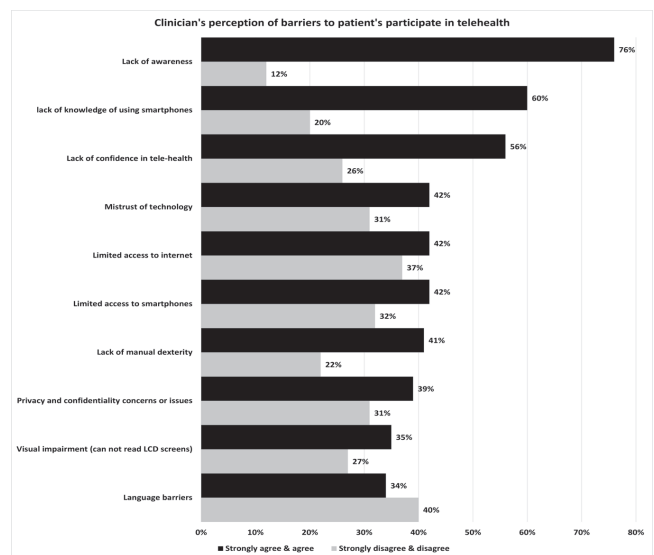


Figure 7 Clinicians' perception of patients' barriers to participating in telehealth. LCD, liquid crystal display.

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